



- ◆ What can solve any dispute?
- ◆ What is completely confidential?
- ◆ What allows you to make your own decisions in a neutral environment?
- ◆ What can decrease the cost of both litigation and attorney's fees?
- ◆ What is a voluntary process?
- ◆ What is available in every area of the state?
- ◆ What has proven successful time and time again?
- ◆ What is absolutely free?



MEDIATION
**The
Simple
Answer
To
All
Of
These
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The Office of Disability Concerns [ODC] offers a mediation program specifically designed to deal with issues of disability. The program is accessible to people with disabilities, employers, landlords, agencies, private entities, state employees and applicants, private sector employees and applicants, or anyone who seeks mediation.



Mediation is a process in which a trained, neutral party helps those in conflict look for solutions and reach a mutually acceptable agreement to the conflict.